



Erlanger Pet Resort

3404 Dixie Hwy.

Erlanger, KY 41018

Phone: 859-727-3940

Fax: 859-342-2255

Email: erlangerpetresort@zoomtown.com

Dear Dog Owner,

Thank you for your interest in our dog day care program. Erlanger Pet Resort & Day Spa is committed to providing a safe, fun and stimulating social environment for your pet during your busy weekday hours. At dog day care, your pet will enjoy supervised playtime with other pets and our friendly staff.

Enclosed you will find information and forms needed to register your pet for our services. Additionally, we require vaccination records which you can have faxed to us from your veterinarian to 859-342-2255, as well as a one-time, non-refundable application processing fee, \$34.50 for the first pet and \$26.30 for each additional pet.

To enroll, simply fill out the enclosed forms and return them to Erlanger Pet Resort & Day Spa at 3404 Dixie Hwy., Erlanger, KY 410148 along with proof of vaccinations and payment.

Once we receive your enrollment fee, we will screen your paperwork and call to schedule a time to meet your pet. At your pet's first meeting we will go over the information packet and ask a few additional questions. We like to spend this time with just you and your pet to gain a better insight into their personality.

After the interview we will set up an observation stay, at which point your pet will spend time in the day care with other pets. Your dog will not be permitted to stay longer than a few hours on their first day to avoid him or her becoming stressed. Even if your dog currently goes to the dog park or another day care, this is still a new situation and your dog should go through a transitional period to insure all of the dogs have a fun and safe place to play.

If you have any questions, please feel free to contact us at 859-727-3940 or stop by and visit our facility anytime between 11:00am and 5:00pm. Our facility is open seven days a week from 6:30am-6:00pm. We look forward to seeing you and your pet soon!

Thank you,
Erlanger Pet Resort & Day Spa

Dog Day Care General Information and Policies

To ensure the safety and health of your pet and our other guests, we require all guests to comply with the following rules and regulations:

- **Age:** Must be at least 16 weeks of age or older
- **Sex:** Must be spayed or neutered if over 6 months of age
- **Shots/Vaccines:** All dogs must have up-to-date vaccinations. Owners must submit written proof of DHLPP (Must include Leptospirosis), Canine Influenza (H3N8), Rabies yearly, and Bordetella vaccination every 6 months. If you're a client of Erlanger Veterinary Hospital, we will have your records on file. Vaccination records can be faxed to us from your veterinarian at 859-342-2255.
- **Health:** All dogs must be in good health. Owners will certify their dog(s) is/are in good health and have not been ill with a communicable condition in the last 30 days. Dogs that have been ill with a communicable condition will require a veterinarian certification of health to be admitted or re-admitted. Your pet should be on flea and tick preventative. Any pets found with fleas or ticks will be treated immediately at the owner's expense.
- **Behavior:** All dogs must be non-aggressive and not food or toy protective. Owners will certify their dog(s) have not harmed or shown aggressive or threatening behavior towards any person or any other dog(s). Please remember your pet will be spending time with other pets, and the safety and health of all animals is our main concern.
- **Application:** All dogs must have a complete, up-to-date and approved application on file. There is a one time, non-refundable application processing fee. This fee includes: a 15 minute evaluation and the 2-4 hour observation period (depending on dog's behavior)
- **Fees:** Fees are based on a pass plan. A ten day pass is valid for 6 months from date of purchase. A five day pass is valid for 3 months from the date of purchase.

<u>Passes</u>	<u>1st Dog</u>	<u>2nd Dog</u>
One Day Pass:	\$27.30	\$23.57
Ten Day Pass:	\$267.75	\$244.15
Half Day Pass (6:30am-1:00pm):	\$20.87	\$18.17

- **Days and Hours:** 6:30am-6:30pm Monday to Friday. There is a \$1.00 per minute charge for any pet left after 6:30pm., unless previous arrangements are made.
- **Reservations: Required!** Cancellations with less than a 24 hours notice will be charged full fees. If there is an emergency and you are not able to pick up your dog(s), we do offer overnight boarding according to regular boarding rates.

Personality Profile

Owner's Name: _____ Phone#: _____

Address: _____

Dog's Name: _____ Breed: _____

Age: _____ Sex: Male Neutered Female Spayed

History

How did you hear about our day care? _____

Has your dog been to a day care or a dog park? Y N

If yes, where _____

Have you had your dog since he/she was a puppy? Y N

If no, when and where did you get him/her? _____

Behavior

Has your dog ever been through any formal obedience training? Y N

If yes, where and type? _____

Would you be interested in obedience training? Y N

Is your dog hand shy? Y N

If yes, please explain. _____

Does your dog have any problems with: mouthiness, housetraining, barking, digging, or jumping on people?

If yes, please explain. _____

What form of discipline do you use for your dog's negative behaviors?

Does your dog bark/growl when strangers come into the house/yard? Y N

If yes, is it: (circle one) aggressive alerting you out of fear
playful other: _____

Are there people your pet dislike? (ie: men, women, children) Y N

If yes, please explain _____

Has your dog ever growled at someone? Y N

If yes, please explain _____

Has your dog ever bitten someone? Y N

If yes, please explain _____

Does your dog allow you, other family members, children, or strangers to take food, treats, or toys away from him/her? Y N

If no, please explain. _____

Does your pet act afraid of any specific noises or objects? Y N

If yes, please describe. _____

How does your dog react to nail trims? _____

(continued on next page)

Your dog and other animals

Does your dog live with any other pets? Y N

If yes, please list. _____

Does your dog get along with your other pets? Y N

If no, please explain. _____

Has your dog interacted with other dogs off leash before? Y N

If yes, please explain. _____

What was his/her reaction? _____

Has your dog ever shared his/her food with other animals? Y N

If yes how does he/she react? _____

Health

Is your dog current on vaccines including Bordetella (kennel cough)? Y N

Is your dog on monthly flea and tick preventative? Y N

If yes, what type? _____

Does your dog have allergies/skin conditions we need to be aware of? Y N

If yes, please describe _____

Does your dog have hip dysplasia? Y N

If yes, what restrictions need to be placed on your dog's activities?

Does your dog have any sensitive areas on his/her body? Y N

If yes, where _____

Is your dog on ANY kind of medicine taken on a regular basis? Y N

If yes, please list. _____

Are there any health concerns we should be aware of? Y N

If yes, please list. _____

Any comments about your dog that you feel may be helpful? Y N

If yes, please explain. _____

Please keep in mind that even if your dog has been to a dog park or another day care before, this is a new situation for your dog. New friends, new people, and a new place that is unfamiliar may be overwhelming to your dog. This is why we recommend meeting your dog one on one and then having him/her spend a short trial day in daycare. Your dog should be gently acclimated to new situations to avoid any fearful or anxious behavior. The interview will give us a "first look" of your dog's personality.

We do not want any accidents to occur in day care and will take any measures that we feel are necessary to keep our day care a safe and fun place for your best friend. Their health and safety is our top priority. If you are unsure on any of these questions or would like us to elaborate, our day care counselor will go over everything during the interview, or you may call us at 859-727-3940.

Thank you.



Erlanger Pet Resort

Owner Agreement

I, _____, hereby certify that my dog(s), _____, is/are in good health and have not been ill with any communicable condition in the last 30 days. I further certify that my dog(s) have not harmed, shown aggressive or threatening behavior towards any person or any other dog. I have read and understand the following:

1. I understand that I am responsible for any harm caused by my dog(s) while my dog(s) is /are attending Erlanger Pet Resort & Day Spa's dog day care.
2. I further understand and agree that I am admitting my dog(s) to the dog day care, Erlanger Pet Resort & Day Spa's staff have relied on my representation that my dog(s)is/are in good health and have not harmed or shown aggressive or threatening behavior towards any person or any other dog.
3. I further understand and agree that Erlanger Pet Resort & Day Spa and their staff, will not be liable for any problems which develop, and hereby release them of any liability of any kind whatsoever arising from my dog(s) attendance and participation at the day care.
4. I further understand and agree that any problems which develop with my dog(s) will be treated as deemed best by the staff of Erlanger Pet Resort & Day Spa, at their sole discretion, and that I assume full financial responsibility for any and all expenses involved.

I certify that I have read and understand the policies of the dog day care as set forth on the preceding pages and that I have read and understand the conditions, and statements of the agreement, including the following:

FEES: Fees are based on a pass plan. A 10 day pass is valid for 6 months; a 5 day pass is valid for 3 months, or daily.

DAYS AND HOURS: Monday through Friday from 6:30am-6:30pm. Staff goes off duty at 6:30pm and there is a \$1.00 per minute charge for any pet left after 6:30pm unless other arrangements are made. If there should be an emergency and you are unable to pickup your dog, we do offer boarding, and charges would be according to regular boarding rate.

RESERVATIONS: Required! Cancellations with less than 24 hours notice will be charged full fees.

Signature _____ Date _____